

Balance Billing: How ELAP Helps



In the event you receive a balance bill, it's extremely important that you take action with ELAP **immediately**.

- Members should review and send all balance bills, collection notices, and any other related correspondence received to ELAP right away
- ELAP's expert team will work on behalf of you and request that 2 forms be signed and returned:
 - Signed HIPAA form for medical records release
 - Signed Attorney-Client Representation Agreement
- An ELAP member Service Advocate will work closely with you throughout the entire process. ELAP's legal experts will help work on resolving the balance billing issue.

ELAP Member Services: 1-800-977-7381
balancebills@elapservices.com